

Letter to New Patients

Welcome to Family Medicine Associates of Lincoln County, PLLC!

We are glad you have chosen our practice to serve your healthcare needs. Your physician and the clinic staff can provide you with a broad range of services to include child, adult and female preventative services (physical exams). Additionally, we can provide care of chronic medical conditions such as diabetes, hypertension (elevated blood pressure), and asthma to name a few. We have same day appointment availability for acute illness. We provide X-Ray services, treatment and biopsy of skin lesions, immunizations and laboratory services in the clinic. Finally, we provide screening services for colon, prostate, breast and cervical cancer in the office.

Our goal is to provide you with timely, compassionate comprehensive healthcare. Appointments are made by calling 704-732-8736. We ask that for same day appointments for acute illness, you attempt to contact the clinic prior to 10 AM so that every effort can be made to schedule your appointment in a timely manner. Appointment availability may be limited if you call later. Phone messages can be left by calling 704-732-8736. Your message will be answered within 24 hours and in most cases the same day. After hours a representative of the practice can be reached through the Frye Regional Medical Center at 828-315-5000.

It is requested that you show up for appointments 5 to 10 minutes prior to your scheduled appointment time. This allows the staff the time to check you in and greatly increases your doctor's ability to see you at your scheduled appointment time. Please call in advance if you need to cancel or reschedule an appointment.

Our hours of Operation are 8AM to 5PM Monday and 7AM to 5 PM Tuesday through Friday. The office will close for the usual national holidays such as Christmas and Easter. These closings will be posted in the lobby of the clinic in advance.

We welcome your suggestions on how we may serve you better. Our staff is here to provide you with quality primary care and we look forward to caring for your healthcare needs.

Warmest regards!

Mark L. Kiefer, M.D.
Daniel G. Koch, M.D.